

# The Lakes Way

Healthy Communities - *Mauriora!*

## OUR PROMISE TO YOU AS A PATIENT



### CARING

- We will treat you and your family with respect
- We will make choices available to you
- We will treat you with dignity
- We will respect your individual beliefs



### COMMUNICATING

- We will listen
- We will keep you informed
- We will answer your questions



### CONSISTENCY

- We will keep you safe
- We will provide you with the best possible care